



How to Change a Battery or Re-Boot the Circuit Board in the CHI Palm Infrasonic 11 (I-11)

1. Use your fingertips to pull down, then pull out on the battery door on the back of the unit. Pro Tip: *Place the head of the Palm down on the table for leverage.*
2. Once you have removed the battery door. Use the black battery pull tap to help assist in lifting the battery up and out of the battery compartment. Make note of the positive and negative side of the battery placement. Looking at the battery compartment, the positive side is on the left and the negative side is on the right.
3. If you are performing a **Re-Boot** of the circuit board, remove the battery (or pull up one side of the battery) for approximately five (5)seconds, then insert the battery back into the compartment.
4. If you're **Replacing** the battery, remove the old battery and insert the new battery exactly the way you removed the old one.
5. Slide and push your battery cover back on.

If you have questions or need assistance please do not hesitate to call (800) 682-7061